

FACTS

WHAT DOES NORFOLK COMMUNITY FEDERAL CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?



Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the products or services you have with us. This information can include:

- Social Security number and account balances
- Payment history and transaction history
- Credit history and transaction or loss history

When you are *no longer* our customer, we continue to share your information as described in this notice.

How?

All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons Norfolk Community FCU chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Norfolk Community FCU share?	Can you limit this sharing?
For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes— to offer our products and services to you	Yes	No
For joint marketing with other financial companies	No	No
For our affiliates' everyday business purposes— information about your transactions and experiences	No	No
For our affiliates' everyday business purposes— information about your creditworthiness	No	No
For nonaffiliates to market to you	Yes	No

Questions?

Call 508-528-3360 or go to www.norfolkcommunityfcu.org

Who we are

Who is providing this notice?

Norfolk Community FCU

What we do

How does Norfolk Community FCU protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

How does Norfolk Community FCU collect my personal information?

We collect your personal information, for example, when you

- Open an account or make deposits/withdrawals
- Pay bills online or apply for a loan
- Use your debit or credit card

Why can't I limit all sharing?

Federal law gives you the right to limit only

- Sharing for affiliates' everyday business purposes— information about your creditworthiness
- Affiliates from using your information to market to you
- Sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing.

Definitions

Affiliates

Companies related by common ownership or control. They can be financial and nonfinancial companies.

- *Norfolk Community FCU does not share*

Nonaffiliates

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- *Norfolk Community FCU does not share*

Joint marketing

A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

- *CUNA Mutual Insurance Company*

Other important information